



OUTCOMES FRAMEWORK

The CSS outcomes framework enables the Government and Victoria Police to better understand the impact of our continued investment to make the community safer.

This Statement includes the first report on the CSS outcomes framework. Data has been provided by the Crime Statistics Agency, the Australian Government's Report on Government Services and Victoria Police.

Where available, data from the 2016-17 financial year will be the baseline from which progress can be measured. As the outcomes framework continues to evolve and new programs come on line, data availability and an increased number of data sets will be available for publication in future Community Safety Statements.

As confirmed in previous Community Safety Statements, the Government will continue to work with Victoria Police to identify opportunities to improve the outcomes framework as new capabilities are implemented and data sources become available. The Crime Statistics Agency is developing a measure of harm caused by crime which will be included as part of future reporting once it is established.

Outcome	Indicator	Measure	Measure Detail	Data 2016/17	Data 2017/18	Difference between 2016/17 and 2017/18	New data**	Direction change	
Victorians live free from crime	Enhanced public perceptions of safety	Proportion of Victorians who felt safe home alone during the night ¹		79.1%	83.0%	4.93%		▲	
		Feelings of safety walking alone in your neighbourhood ¹		day: 84.0% night: 42.8%	day: 87.4% night: 47.1%	day: 4.05% night: 10.05%		▲	
		Proportion of Victorians who felt safe or very safe travelling on public transport ¹		day: 58.5% night: 23.3%	day: 67.1% night: 31.3%	day: 8.6% night: 8.0%		▲	
	Reduction in harm rates	Reduction in reported high harm crimes - rate per 100,000	Homicide and related offences		3.7	3.4	-8.11%	-22.59%	▼
			Assault and related offences		686.3	672.1	-2.07%	1.2%	▲
			Sexual offences ²		213.1	230.7	8.26%	-10%	▼
			Abduction and related offences		12	11.2	-6.67%	-2.7%	▼
			Aggravated Robbery		43.9	41.3	-5.92%	-1.82%	▼
			Stalking, harassment and threatening behaviour		187.1	181.3	-3.10%	3.6%	▲
			Dangerous and negligent acts endangering people		96.1	90.7	-5.62%	-2.20%	▼
	Reduction in repeat calls for attendance	Reduction in repeat victimisation for crimes against the person	Aggravated Burglary (includes home invasion)		65.2	57.2	-12.27%	-2.9%	▼
Proportion of total unique victims with more than 1 report				16.6%	15.8%	-4.82%	-2.53%	▼	

¹These results are subject to a sampling error and percentages reported include 95 per cent confidence intervals. For further information, please refer to the Productivity Commission Report on Government Services.

²Sexual offence reporting will be monitored by the Government and Victoria Police as initiatives to encourage reporting/awareness are successful.

³Offence commenced in December 2016, is represented as a count, rather than rate per 100,000.

**New crime data is the percentage change for the 12 month period ending 31 March 2019, consistent with the most recent Recorded Crime Statistics Quarterly Release from the Crime Statistics Agency.



Outcome	Indicator	Measure	Measure Detail	Data 2016/17	Data 2017/18	Difference between 2016/17 and 2017/18	New data**	Direction change
Threats are identified and prevented	Reduction in harm on Victoria's roads, including a decrease in total reported road trauma	Total reported road fatalities in vehicle collisions		267	239	-10.49%		▼
		Total persons reported injured in vehicle collisions		17,914	15,454	-13.73%		▼
	Increased identification and removal of high risk drivers from our roads	Number of seized vehicles related to hooning		6,951	7266	4.53%		▲
		Number of licence cancellations for drink driving offences		Data set under development				
		Number of licence cancellations for drug driving offences		Data set under development				
	Prevention of high harm crime	The number of firearm prohibition orders issued		Not available	92	The FPO program commenced in 2017-18, as such comparison data is not yet available		
		The number of firearms and firearm related items seized related to firearm prohibition orders	Count of firearms and count of firearms-related items	Not available	46	The FPO program commenced in 2017-18, as such comparison data is not yet available		
		The number and/or weight of drug seizures in relation to drug trafficking		3,691,381 grams/6216 seizures ¹	Not available until July 2019	Comparison data not available		
		Contravention of family violence intervention orders ²	Rates per 100,000 population for total breaches for Offence Group - E21 Breach Family Violence Order	613.9	612.3	-0.26%	8.04%	▲
		Reduction of repeat victims of family violence ²	Number of affected family members (AFMs) by number of family violence incidents within the reference period - AFMs reporting more than one incident		12,596	12,542	-0.43%	10.3%
	Proportion of total number of AFMs reporting experiencing more than one family violence incident			23.5%	23.5%	0	2.55%	▲
Victorians trust that Victoria Police will keep them and their property safe	Increased proportion of people who agree or strongly agree that 'police treat people fairly and equally' ³	Proportion of people who agree or strongly agree that 'police treat people fairly and equally' ³		74.7%	73.4%	-1.74%		▼
		Satisfaction of those who had contact with police in the previous 12 months ³		84.4%	84.5%	0.12%		▲
Communities are listened to and involved	Improved community satisfaction with and confidence in the police	General satisfaction with services provided by police ³		70.8%	78.9%	11.44%		▲

¹The drug seizure data is sourced from the Australian Criminal Intelligence Commission.

²The Government and Victoria Police will continue to monitor this trend, as part of the ongoing family violence reform.

³These results are subject to a sampling error and percentages reported include 95 per cent confidence intervals. For further information, please refer to the Productivity Commission Report on Government Services Commission Report on Government Services.

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Victoria Police has a highly visible presence in, and strong connection with, the community	Increased number of frontline shifts	Number of additional police sworn in above attrition and equivalent shifts this equates to ¹		13,529	14,345	816 police and 147,696 additional shifts	14,970 1,441 police and 260,821 additional shifts	▲	
		Number of crime scenes attended by crime scene officers		102,956	102,813	-0.14%		▼	
	Increased use of communication channels between Victoria Police and the community	Uptake in Police Assistance Line / Online Reporting services		PAL and OLR services to become operational in 2019, data will be reported next year					
	Increased community engagement	Number of interactions between police and members of the community ²	CAD - All Events Count - Count of all events attended to by police given out as tasks - count of events only and not a total number of persons spoken to	972,823	892,374	-80,609			
Victims and witnesses are supported	Improved levels of victims' satisfaction with police service	Satisfaction of those who had contact with police in the previous 12 months		84.4%	84.5%	0.12%		▬	
Vulnerable children and young people are kept safe	Improved responsiveness for victims of family violence	Contravention of family violence intervention orders ³	Rates per 100,000 population for total breaches for Offence Group - E21 Breach Family Violence Order	613.9	612.3	-0.26%	8.04%	▲	
		Proportion of affected persons receiving referrals ³		0.86	0.86	0		▬	
Vulnerable women and children live free from violence and abuse	Reduction in repeat victimisation	Reduction of repeat victims of family violence ³	Proportion of total number of AFMs reporting experiencing more than one family violence incident	23.5%	23.5%	0	2.55%	▲	
Offenders understand the consequences of, and are held accountable for, their actions	Family violence recidivism will be eliminated - consistent with Ending Family Violence: Victoria's Plan for Change	Proportion of unique perpetrators to family violence incidents ³	Proportion of total. Other parties by number of family violence incidents within the reference period - number of incidents: 1	72.9%	72.9%	0	-4.8%	▼	
			Proportion of total other parties by number of family violence incidents within the reference period - number of incidents: more than 1	27.1%	27.1%	0	3.14%	▲	

¹Total number is FRD29B compliant. Shifts are calculated at 181 shifts per year and allows for annual leave, Operational Safety Tactical Training, sick leave and rostered days off. Victoria Police is currently testing this number and is subject to change.

²This is a demand driven measure. The drop in demand has been an ongoing trend in 2017-18 and reflects the continued decrease in crime, which may be partially attributable to more visible and proactive patrolling, and police presence. It is anticipated that this trend will fluctuate from quarter to quarter as we impact the dynamic nature of crime. Victoria Police has factored this into target setting for 2018-19 to more accurately reflect lower anticipated demand.

³The Government and Victoria Police will continue to monitor this trend, as part of the ongoing family violence reform.

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Outcome	Indicator	Measure	Measure Detail	Data 2016/17	Data 2017/18	Difference between 2016/17 and 2017/18	New data**	Direction change
Serious offenders are monitored	Reduction in offences by people on bail	Reduction of number of indictable offences while on bail		15,077	15,553	3.1% increase ¹	15.4%	▲
	Increased use of legislative powers including those related to asset confiscation, unlawful associations, unexplained wealth and licensing	Increase number of restraining orders referred to the Office of Public Prosecutions in relation to asset confiscation		88	142	54		▲
Offenders change their behaviour	Reduction in youth offending	Number of youth referrals		1094	1083	11-1.01%		▬
		Reduction in youth offending	Unique alleged offenders and numbers of offender incidents: more than 1 (aged 10 - 17)	2,737	2,786	1.79%	0.57%	▬
			Number of alleged offender incidents of youth offenders aged 10-17	20,438	18,905	-7.5%	-2.1%	▼
Victoria has a modern police force that reflects the community	Greater workforce diversity in gender, cultural background and disability	Increase in the number and percentage of women in Victoria Police		6,411 33.44%	6,937 33.89%	526 0.45%		▲
		Number and percentage of employees who identify as Aboriginal and Torres Strait Islander		76 0.40%	87 0.43%	11 0.03%		▲
		Number and percentage of employees who identify themselves as having a disability		83 0.43%	94 0.46%	11 0.06pp		▲
		Number and percentage of employees who identify themselves as being Culturally and Linguistically Diverse (CALD)		641 3.34%	851 4.16%	210 0.82%		▲
Victoria's police force has a culture of fairness and respect, is just, and calls out bad behaviour	Reduction in substantiated complaints against Victoria Police	Number of substantiated complaints against Victoria Police over 5 years	"Substantiated complaint" = A complaint where at least one related allegation within that complaint is recorded as determination = substantiated	1,402	1,366	-36		▼
	Increased wellbeing of Victoria Police employees	Reduced average time to return to work for personnel with mental injury / stress leave		20.44 (weeks)	17.97 (weeks)	2.47 (weeks)		▼
	Increase in overall job satisfaction for the Victoria Police workforce	Proportion of staff who report they are satisfied with their job		67%	65%	-2.99%		▼
Victoria Police delivers evidence-based initiatives and interventions	Increased detection of crime and recidivist offenders using technology	Offenders identified through Automatic Number Plate Recognition technology		Initiative to begin in 2019, data set under development				

¹This reflects the increased focus on holding offenders on bail to account.

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